

Published May 27, 2025

### **BOARD UPDATES**



A Message from the PTSF Board of Directors Henry A. Boateng, MD PTSF Board Chair

Happy Memorial Day! With Memorial Day weekend, we also welcome in, "Trauma Season"! From the PTSF board and staff we want to recognize and thank you all for the efforts that you go through to keep the citizens of Pennsylvania safe and cared for.

The PTSF staff has been extremely busy for the past quarter. Chief amongst all our activities is the updating of the software system. We have been refining and improving the build of TraumaHQ with IQVIA. The creation of the new database, and a software program that is modern as well as user-friendly, has been a challenge. We want to sincerely thank all the stakeholders, as we have given your feedback to the design engineers and have been able to incorporate much of your input into the build. We, like you, look forward to a finished product which will allow for high-quality data, clear documentation, and methods to demonstrate compliance with trauma center standards and expectations. On behalf of the board, I would like to recognize the efforts that the PTSF staff has provided during this transition. We applaud all the work and recognize their monumental efforts.

The landscape for healthcare in Pennsylvania continues to change. We recently noted the closure of Crozer Chester Medical Center. The PTSF Board recognizes and appreciates all the efforts to care for the citizens of Delaware County over the years. We also want to recognize and express appreciation for the care that the surrounding trauma centers will provide to the catchment area during this critical time.

As we go into the summer months, rest assured that the staff and the board of the PTSF will continue to work on expanding and upgrading trauma care here in Pennsylvania. We will continue to hold the standards that we have all set and provide support for the optimal trauma care that our trauma centers give to our citizens. We will continue to be available to help with any concerns, issues, and questions in general as we continue to trausition to trauma HQ and make the necessary modern upgrades to our trauma delivery system.

Have a safe and wonderful summer!

Henry Boateng, MD

PTSF Board of Directors Chair



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A Message from the President Amy Kempinski, MSN, RN, CEN, TCRN PTSF President

As May unfolds around us, we are reminded of the renewal and growth that spring brings to Pennsylvania. Just as nature awakens with fresh energy and purpose, our trauma community continues to evolve and strengthen with each passing season.

This month gave us special opportunities to celebrate the dedicated professionals who form the backbone of our trauma system. On May 6, we honored National Nurses Day, signaling the beginning of National Nurses Week, a celebration that extended through May 12, culminating on Florence Nightingale's birthday. This year's theme was "The Power of Nurses"- which resonates deeply in trauma care where nurses serve, whether at the bedside skillfully managing complex injuries and providing critical interventions, or in boardrooms and administrative roles where they shape trauma protocols, lead quality improvement initiatives, and advance our trauma systems through evidence-based practice. I encourage everyone to #ThankANurse for their vital contributions at every level of trauma care and their unwavering dedication to improving outcomes for the injured patients we serve.

May 7 marked National Trauma Registry Professionals Day, followed by Pennsylvania Trauma Registry Professional Day on May 15. These observances highlight the critical role that registry professionals play in our trauma centers. Through their meticulous data collection and analysis, Trauma Registry Professionals provide the foundation for quality improvement initiatives and research that advance trauma care throughout our commonwealth and beyond. Over 120 PTSF Trauma Registry Professionals joined a virtual celebration on May 15<sup>th</sup> which included presentations on compassion fatigue, an assessment of trauma registry professionals in PA and PTOS trivia. Thank you, Trauma Registry Professionals, for contributing to the trauma team.

May 14<sup>th</sup> was Injury and Violence Prevention Professionals Day. PTSF recognized the many injury prevention initiatives directly tied to the communities they serve, and the care provided to injured patients. These individuals dedicate their lives to improving care and eliminating injury. As a component of that recognition, the entire month of May is National Stop the Bleed Month. Severe bleeding from trauma is the leading cause of preventable death in the United States. Recognition and education related to this important initiative saves lives.

The coming months will bring continued excitement and celebrations for our trauma community. July 3, 2025, marks the 40<sup>th</sup> Anniversary of the PTSF. Watch the PTSF website and social media for special announcements. With the same spirit of renewal that characterizes this season, let us approach our work with fresh perspectives and a commitment to excellence. Thank you for your continued dedication to trauma care in Pennsylvania. Together, we are making a difference in countless lives across our state and beyond.



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### PTSF NEWS

#### Extending Best Wishes to Courtney Moraites, Accreditation Coordinator



PTSF wishes Courtney Moraites, MPA, and PTSF's Accreditation Coordinator, the best of luck in her next adventures. Courtney's last day with the PTSF was May 21, 2025.

Thank you for your hard work and dedication. We are grateful for your time with us.

#### Welcome New Accreditation Coordinator, Allison Saia



Allison Saia, a seasoned operations, and administrative professional with over twenty years of experience supporting businesses and optimizing internal systems, is PTSF's new Accreditation Coordinator. Known for her ability to bring clarity and structure to fast-paced environments, Allison excels at managing priorities, coordinating cross-functional workflows, and ensuring seamless day-to-day operations. Her proactive approach, strong communication skills, and eye for detail make her an invaluable resource to leadership teams seeking greater efficiency and focus. Allison obtained her Bachelor of Arts degree in English/Writing from York College of Pennsylvania. Allison can be reached at <a href="mailto:ASaia@ptsf.org">ASaia@ptsf.org</a>

#### Welcome New Manager of Accreditation, Annalisa Negrea



Annalisa Negrea, BSN, RN, CEN, a native of Central PA, joined the PTSF in May 2025 as a Manager of Accreditation. Like other members of the PTSF Accreditation team, Annalisa will facilitate the pursuit of trauma center accreditation for Pennsylvania hospitals by being a resource for education and participation in site surveys. Annalisa received an Associate of Science in Nursing degree from Thomas Jefferson University and a Bachelor of Science in Nursing degree from Eastern University in St. Davids, Pennsylvania. Annalisa has a background in emergency nursing and, prior to serving with the PTSF, developed a robust Injury Prevention program at UPMC Williamsport, a Level II trauma center in Pennsylvania. In addition to community outreach and injury prevention education efforts, she coordinated Advanced Trauma Life Support (ATLS), Rural Trauma Team Development (RTTDC) and Stop the Bleed courses in her local area.

### Welcome New Administrative Assistant, Amy Oliveros



Amy Oliveros joins the PTSF after two decades of experience with Duke Life Point-Conemaugh Memorial Medical Center, in Johnstown, PA, most recently in the Office of Administration. Amy served as assistant to PTSF Board Member, Dr. Elizabeth Dunmore, among other senior hospital administrators. Amy's background includes experience as a transcription supervisor, case management coordinator, and as a human resource representative. She began her career in Business Administration and Management before obtaining a Bachelor of Professional



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Studies Degree in Human Resource Management from Geneva College, Beaver Falls, PA. Her unique combination of healthcare administrative knowledge, leadership capabilities, and formal education in HR management makes Amy a valuable addition to our organization. Amy can be reached at <a href="mailto:AOliveros@ptsf.org">AOliveros@ptsf.org</a>.

### Congratulations to Maggie Broadwell, PTSF Manager of Performance Improvement



Congratulations to Maggie and her husband Dave on the birth of their second child, Soren Hunter. Rebecca Geyer will be covering Maggie during her parental leave; she is expected to return in August.

## PTSF BOARD and TRAUMA CENTER NEWS

#### **Bylaw Revisions**

The Pennsylvania Trauma Systems Foundation's Board of Directors is pleased to announce the completion of a review and revision of the organizational bylaws, marking the first update since 2021. Changes were minimal and included updates to committee descriptions, roles, and gender-neutral language. The Board of Directors approved these changes during the May 2025 meeting, reinforcing the Foundation's commitment to excellence in trauma care across the Commonwealth. A full copy of the bylaws is available on the PTSF website <a href="https://www.PTSF.org">www.PTSF.org</a>.

### Conflict of Interest Updates

The PTSF Conflict of Interest Committee (COI) met in March and approved conflicts of interests for 2025. Conflicts are approved based on submissions by Board Members, PTSF Staff, and trauma programs regarding actual or potential conflicts,, per policy, and with legal counsel oversight. Emails were distributed to every Trauma Program Manager regarding the outcomes.

Policy BD 106 Conflicts of Interest was updated at the May 2025 Board Meeting. The revised policy provides clarification to the COI committee structure and process. Conflict timeframes for Board Members and general PTSF staff regarding hospital-specific conflicts have been decreased to a two-year period, while Accreditation PTSF staff members are now specifically noted to have conflicts during a hospital's accreditation cycle or two-year, whichever is greater. Additionally, the policy now stipulates that when new hospital initiates pursuing accreditation and/or when there is a change in board member participation outside the traditional COI cycle, an ad-hoc COI committee meeting will be convened to determine conflicts. Please contact Amy Kempinski, PTSF President, at Akempinski@PTSF.org with any changes to your hospital conflict eligibility or if you have questions.



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#### Crozer Chester Medical Center Closure

PTSF regretfully recognizes the closure of Crozer-Chester Medical Center on May 2, 2025. This closure marked the end of an era for one of Pennsylvania's pioneering trauma centers. Crozer-Chester Medical Center, located in Upland, Pennsylvania, was among the first twelve hospitals to receive trauma center accreditation by PTSF in 1986.

For nearly four decades, Crozer-Chester Medical Center served as a vital trauma resource for Delaware County and surrounding communities. The center was known for its commitment to excellence in trauma care, burn care, and education. The closure represents a notable change in the regional trauma landscape. Patients who require trauma services will now be directed to other accredited trauma centers in the southeastern Pennsylvania region.

The PTSF acknowledges all Crozer-Chester Medical Center staff members' substantial contributions to trauma care throughout their years of service. Additionally, we offer support and thanks to the surrounding trauma centers continuing to provide care to injured patients from this underserved catchment area.

### July 3 Marks PTSF's 40th Anniversary!

July 3, 2025 marks a monumental milestone for trauma care in Pennsylvania as the Pennsylvania Trauma Systems Foundation celebrates its 40<sup>th</sup> anniversary. For four decades, this pioneering organization has stood at the forefront of trauma care excellence, transforming Pennsylvania's healthcare landscape and saving countless lives throughout the Commonwealth.

Watch your email and social media for recognition of the wonderful accomplishment. Please tag your trauma center in posts to and share organizational celebrations for everyone to recognize.

## **TECHNOLOGY UPDATES**



Software Transition and PIPS Update Rebecca Geyer, MSN, RN, TCRN Director of Performance Improvement rgeyer@ptsf.org

The PTSF and IQVIA teams continue to work on the ongoing software development. We have had multiple successful releases throughout the spring and anticipate some significant progress in the coming months. The next Live Q&A for the software transition is scheduled for June 5, 2025. Data migration efforts are currently focused on Phase 2 PIPS data, anticipating migrating it onto TraumaHQ in the early summer months. As always, please continue to access core resources for TraumaHQ on the PTSF website: <u>TraumaHQ Powered by IQVIA™</u> Resources − PA Trauma.



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<u>Data Quality and Trauma HQ Process Update:</u> As communicated over the past month, cross-form validation for hospital events will begin with records entered on or after June 1, 2025. This cross-form validation supports data quality efforts as Pennsylvania continues to strive for excellence and best-practice process. Cross-form validation allows PI and Registry processes to continue, allowing users to save records, but prevents records from being completed until Hospital Events are addressed on both corresponding records.

#### Important information for this process:

- Cross-form validation means that <u>both</u> Registry and PIPS records will be able to be saved with mis-matched hospital events, but <u>both</u> Registry and PIPS records will not be able to be submitted (the point in which data is within the PTOS dataset) until all hospital events match across both forms.
- A registry record that does not yet have a PIPS record will not have this validation. The registry record, with hospital event identified, will then go to the Cases Pending PIPS Review dashboard, alerting the PIC that a Primary review and event validation is needed.
- A rejected hospital event does not have cross-form validation, as it will not/should not be captured in the Registry record.
- Registry and PIPS records can still be completed asynchronously.
  - o Registry-all hospital events must match events in PIPS. The corresponding PIPS record does NOT need to be completed at the same time as the Registry record is completed.
  - o PIPS- all hospital events (accepted) must be captured in Registry.
- Data Quality is the primary objective of any Trauma Registry/PIPS database. It is important to capture accurate information, especially prior to completing a record.
- PTSF Central Site data demonstrates this is a wide and expansive issue. Completed records (Registry and PIPS) submitted to the central site show this occurring at a rate of hundreds of mismatched records per day! These are completed mortality records that would have gone through extensive PI review prior to submission.
- The PTSF Board of Directors is cognizant of the ongoing impact to trauma center processes and is monitoring any potential impact to the Timeliness of Submissions on both Registry and PIPS records. They are supportive of doing high quality processes, especially in order to obtain quality data, and always work to track ongoing impact and are willing to make modifications when applicable.



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Trauma Registry and Reports Update Lyndsey Diehl, MHA, RHIA, CHDA, CSTR Director of Trauma Registry Idiehl@ptsf.org

#### Updated 2025 Trauma Registry Resources

The 2025 PTOS Manual and PTOS Change Document were updated as of May 19, 2025, and posted within the library of TraumaHQ under Registry Resources. Please remember to utilize the most recent 2025 PTOS Manual for patients with 2025 ED/Hospital arrival dates!

#### 2025 Registry Educational Visits

While the state awaits the new Educational Software in TraumaHQ, a temporary registry educational visit process was implemented. This process includes:

Pursuing Centers or Centers w/ a registry related Significant Issue or Action Plan

- In-person registry educational visit (approx. 5 hours) that consists of:
  - Walkthrough of 1 record, determined by the trauma center (re-abstraction)
  - Abstraction of 1 new patient, determined by the trauma center together
  - Discussion of additional registry related questions/concerns the trauma center may have
  - Review of SI or Action Plan if applicable
  - A written summary of the visit findings with discussion points from two registry charts will be provided after the visit
  - Ongoing 1:1 support as indicated
  - \*Note, visits may be altered based on the trauma center's specific needs

#### All other PA Trauma Centers

- Offered a virtual registry educational session (approx. 2 hours) that consists of:
  - Discussion of registry related questions/concerns, especially those related to data abstraction in TraumaHQ
  - Walk through of 1 record in the TraumaHQ software if requested
  - Ongoing 1:1 support as indicated

PTSF registry staff have scheduled visits with those requiring a registry educational visit in 2025. All other centers may now request an optional registry educational session by completing the form linked below. If your center is part of a health system, PTSF staff would appreciate scheduling one visit (on a single form) with the entire system to streamline efforts. As you consider this offering, please note that this optional session will provide an opportunity for a PA trauma system or center to meet with PTSF registry staff to discuss any trauma registry related questions or concerns (PTOS data elements, reporting, patient identification, etc.). The purpose of this specific offering is NOT to answer TraumaHQ specific questions only.

Click <u>here</u> to access the optional registry educational session request form. Please reach out to Gabrielle Wenger at <u>gwenger@ptsf.org</u> with any questions regarding Registry Educational Visits.



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## COMMITTEE UPDATES



Diversity, Equity, and Inclusion Committee Maggie Broadwell, BSN, RN, TCRN, CEN, CPEN Manager of Performance Improvement mbroadwell@ptsf.org

Board Liaison/Committee Chair: Raquel M. Forsythe, MD

Committee Co-Chair: Amy Cohee

The Diversity, Equity, and Inclusion (DEI) Committee had the inaugural meeting of the year. Discussion centered around challenges and questions relating to the current political climate and future committee plans. The Board of Directors reaffirmed the current mission of PTSF, including the DEI Committee work. The DEI Committee description was added to the 2025 PTSF Bylaws.



PIPS Committee
Rebecca Geyer, MSN, RN, TCRN
Director of Performance Improvement
rgeyer@ptsf.org

Board Liaison: Rebecca Wilde-Onia, MSN, RN, CCRN, TCRN

Committee Chair: Kimberly Shoff/Committee Co-Chair: Leda Heidenreich

Policy <u>TO-100-Timeliness-of-Submission-to-the-Outcomes-Central-Site-05.09.2025.pdf</u> was set to be reinstated June 1, 2025. Following the PIPS Committee recommendation, the PTSF Board approved the policy waiver to continue until January 1, 2026 (with data starting June 1, 2025). The policy was updated to reflect this change. Timeliness reports were recently released with TraumaHQ. If you need any support working with the new reports, PTSF has released a PIPS Timeliness report video, and will be working to release a Registry Timeliness report video. The PTSF Board will continue to evaluate functionality of TraumaHQ and the impacts to policy compliance.

Additionally, the committee reviewed the Shock Index, as it was built into TraumaHQ, and recommended that Shock Index be hidden and disabled for pediatric patients (<15 years of age). This update will be submitted to IQVIA, but will be placed into the backlog, allowing prioritization to go towards the ongoing build, rather than current updates.



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Trauma Registry Committee
Gabrielle Wenger, RHIT, CPC, CAISS, CSTR
Trauma Registry Specialist
gwenger@ptsf.org

Board Liaison/Committee Chair: Deborah Chappel, MSN, RN

The Trauma Registry Committee met for the first time this year on May 9, 2025. The Registry Committee is asking for input on PTOS Registry elements that could be considered for retirement. We routinely add elements as we identify a need to track additional data; now is the time to consider those fields that may no longer be necessary or bring value to the PTOS dataset. Please consider how such fields are used; do they impact Audit Filters, reporting, PI, research, benchmarking? If you would like to submit suggestions, please complete the form by June 2, 2025.

To access the form: Suggestions for PTOS Registry elements to retire.

## **EDUCATION**

### 2025 TRAUMA SYMPOSIUM OCTOBER 23-24, 2025

PTSF is looking forward to the Trauma Symposium, presented jointly by the Pennsylvania Trauma Systems Foundation and the American Trauma Society Pennsylvania Division. This groundbreaking collaboration brings together two leading organizations in trauma care to deliver an exceptional educational experience.

Join distinguished trauma professionals from across Pennsylvania for a two-day conference featuring state-of-the-art presentations on emerging trauma care techniques and research. The newly renovated Sheraton Harrisburg-Hershey Hotel will host the event, offering valuable networking opportunities with leading experts and peers in the field.

Details about the 2025 Trauma Symposium can be found on the PTSF website: <u>Home | PTSF Annual Conference</u>. Registration opens in early June!

### New TRAUMA Program Nurse Leader Orientation

Registration is open for the next New Trauma Program Nurse Leader Orientation on August 19, 2025, from 10:00 a.m. to 3:00 p.m. (virtual). New nurse leaders are invited to join PTSF staff for the orientation, which is facilitated by a variety of PTSF staff members. Topics include Understanding the PTSF, Trauma Organizations & Resources, Trauma Registry, Trauma Performance Improvement, Accreditation and Survey Overview, Trauma Program Resources, and "Hot Topics in Trauma." The primary audience includes new Trauma Program Coordinators/Managers, Trauma Program Directors, Performance Improvement Coordinators, Nurse Registrars, Educators, and other trauma program nurse leaders from both pursuing and accredited centers. Registration: New Trauma Program Nurse Leader Orientation- August 2025



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### COMMUNICATION REMINDER

### Staff Change Notification to PTSF- Directory, Email Distribution, and TraumaHQ

It is important to notify the PTSF of changes related to hospital and trauma program personnel. A trauma center representative must communicate changes in trauma program personnel which will last more than 30 days, within 48 hours of the change or in advance, if possible, for the following roles — Trauma Program Medical Director, Trauma Program Manager, Trauma Performance Improvement Coordinator, and Trauma Registry Staff. Additionally, a trauma center representative must communicate changes in hospital leadership related to the trauma program (Including: CEO, Hospital Administrator Trauma Center Contact) within 30 days. Please consult Accreditation Policy AC-128 Notification Regarding Changes in Trauma Center Operations for additional guidance on changes in trauma program leadership/staff.

Trauma center representatives are asked to submit staff changes via the Accredited and Pursuing Trauma Center Staff Change Notification Form available on the PTSF website at: <u>Accredited and Pursuing Trauma Center Staff Change Notification Form.</u> PTSF maintains a directory and various email groups for accredited trauma centers and hospitals pursuing accreditation. Trauma center use of the Accredited and Pursuing Trauma Center Staff Change Notification Form facilitates accurate directory information and email groups. The directory is constantly being updated and is available on the TraumaHQ – Resources portal.

Please note, this change notification form **does not correlate** to changes in TraumaHQ access. To request new access, to update a current access, or to delete user access to TraumaHQ, please complete the <u>TraumaHQ User</u> Request Form.

#### Communications to PTSF

PTSF accepts **payments** via mail: Pennsylvania Trauma Systems Foundation 275 Cumberland Parkway, #234 Mechanicsburg, PA 17055.

Please email all other communications to the appropriate PTSF staff member, in lieu of paper mail.

The next PTSF Board Meeting is July 24, 2025.