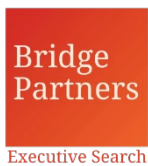


Welcome to the July PTSF Board Update which highlights the latest PTSF Board of Directors approvals from the July 18, 2024, PTSF Board of Directors Meeting.

PTSF BOARD NEWS

A PTSF Board Transition and Search Committee (TASC) was formed with representatives from each of the organizations with seats on the PTSF Board of Directors to support activities related to the Search and Transition to a new PTSF President when current PTSF President Juliet Altenburg retires effective January 1, 2025. The Chair of the TASC is Debbie Chappel, PTSF Board Vice Chair. Additionally, Bridge Partners, LLC was hired as the Executive Search Firm responsible for conducting the search and supporting the TASC with the recruitment, hiring, and transition process. The first step of the process was to gain stakeholder input on the qualities and skills necessary for the next President. We thank many of you who participated in these stakeholder sessions including the Board, Trauma Program Managers, Trauma Medical Directors, Organizational Partners, and PTSF staff. Based on the input, Bridge Partners, LLC will finalize the job description and commence the search process in August. All stakeholder groups will receive notification once the search begins.



PTSF STAFF NEWS

WE ARE GROWING OUR TEAM!

Do you have a passion for trauma center and system development, working with great people, and making a difference in the lives of injured patients? Then you need to explore working as an Accreditation Specialist at PTSF. To learn more about the position check out more information on the [PTSF Website](#) or reach out to Darlene Gondell, Director of Accreditation at dgondell@ptsf.org.

WELCOME MAGGIE BROADWELL!



PTSF is excited to welcome Maggie Broadwell BSN, RN, TCRN, CEN, CPEN into the newly created PTSF position of Performance Improvement Specialist. Before joining our team, Maggie was the PI Coordinator at Geisinger Wyoming Valley Medical Center, where she supported their elevation to a Level I trauma center.

Maggie received her undergraduate degree from Bloomsburg University of Pennsylvania and began her clinical experience in emergency medicine. Previous employers include Geisinger Danville Medical Center, (Adult Level I, Pediatric Level II), Inova Fairfax Hospital in Northern Virginia (Commonwealth of Virginia Adult Level I), and Walter Reed Military medical Center (ACS Adult Level II), and service as a staff nurse and charge nurse in multiple facilities' emergency departments.

While employed on the civilian side, Maggie also served as an emergency/trauma nurse (66T) in the United States Army Reserve for seven years as a Captain. She served in various leadership roles while assigned to a Combat Support Hospital (CSH) and Forward Surgical Team (FST) and was activated during the COVID-19 pandemic. Maggie deployed to Afghanistan on a Golden Hour Offset Surgical Team (GHOST), involved in medical training of coalition forces on site in addition to medical duties in support of Operation Freedom's Sentinel. Maggie lives with her husband Dave and one year old daughter Charlotte in Dallas, PA. In her free time, she enjoys hiking with her two dogs at Rickett's Glen and enjoys crafting. Maggie looks forward to meeting everyone soon and can be reached at mbroadwell@ptsf.org.

TECHNOLOGY & TRAUMA REGISTRY UPDATES



[Lyndsey Diehl](#), RHIA, CHDA, CSTR, Director of Trauma Registry

Reminder: 2024 Trauma Registry Resources

The most recent trauma registry resources, such as the 2024 PTOS Manual, have been distributed via email. Note, PTSF staff remains unable to edit the home page of the PTSF Web Portal. Please refer to the resources emailed instead of those posted on the PTSF Web Portal as most of these are now outdated. If you need any updated registry resources resent to you, please contact [Lyndsey](#).

Change in ESO Customer Support

ESO communicated that after **August 15, 2024**, they will no longer accept new support requests via email. You should begin submitting your support tickets directly through this [streamlined form](#) provided by ESO. After August 15, 2024, ESO will no longer support emails such as the support.ptsf@eso.com.

PTSF staff continues to advocate on behalf of PA Trauma centers when issues regarding ESO customer support arise. Please continue to inform Lyndsey (ldiehl@ptsf.org) of support tickets submitted to ESO Support and provide the assigned case #. This will provide PTSF with the information needed to discuss any concerns with ESO staff directly.

Exporting Reports from ESO

A handful of PA Trauma Centers have inquired about instructions for exporting a list of user reports and queries from ESO (Collector and Outcomes) to help aid in rebuilding these within the TraumaHQ platform. ESO Support will be needed to execute this task. PTSF recommends contacting ESO Support as soon as possible for assistance if needed!

ESO Invoicing Concerns

PTSF recommends that PA trauma centers carefully review invoices received directly from ESO. If you have questions or concerns regarding any charges, please reach out to ESO's Accounts Receivable department directly. If your center receives additional or customized trauma registry services from ESO, we recommend continuing these services through 2024. For any period of service that you have paid for that extends beyond 2024, please work with ESO directly regarding any possible reimbursement or credit.

PTOS Quarterly Reports

Due to the extensiveness of technical issues experienced since 2022, PTSF will NOT be providing any further Quarterly Reports utilizing ESO software. Quarterly Reports will resume as soon as possible after the transition to TraumaHQ. Thank you for your understanding!

SOFTWARE TRANSITION UPDATE

[Rebecca Geyer](#), MSN, RN, TCRN, Director of Performance Improvement



We are less than 60 days from Go-Live! On September 9, 2024, the new TraumaHQ *powered by IQVIA™* software will go live! Anticipate periodic software updates after Go-Live, which will continue to roll out new functionality and enhancements. We will work to provide educational resources accordingly. As we move into the final two months prior to Go-Live, here are some key pieces of information that you need to know:

- **July** - User Acceptance Testing (UAT) continues.
- **August & September** - Data migration confirmation; IQVIA is working to load all delta data migrated files. If your facility is participating in the UAT process, we anticipate your program will have the ability to confirm your data in the UAT environment. More details to come soon. If your program is not involved in the UAT process, your program will confirm your data in the live environment post Go-Live. All final data will be migrated prior to December 31, 2024.
- **August 5-9** - Super User Education at the Sheraton Harrisburg Hershey Hotel, Harrisburg, PA. This is restricted to registered attendees only.
 - Please note the hotel is undergoing renovations. Please park in the rear of the building. The Dog and Pony restaurant is closed. The pool bar will be accessible weather permitting and “mobile dining” will be offered. There are several restaurants close by.
- **August 26** - Soft Go-Live for one Lead Super User from each facility. This individual will have advance time to configure custom lists (providers, etc.), confirm facility details, and pre-load facility specific information.
- **September 9** - Go Live day for all facilities!
- **September/October** - Trauma programs not involved in the UAT process will complete data migration confirmation.
- **December** - Final data migration to occur. Initial recommendations are to plan for as delayed of a migration as possible. PTSF recommends completing as many records started in ESO with an ED date prior to Sept 9, 2024, as possible within the ESO software prior to the final data migration. We’d tentatively recommend running your final data migration exports in mid-December. More details to come at the PTSF Fall Conference.

COMMITTEE UPDATES

TRAUMA REGISTRY COMMITTEE



Board Committee Chair: Debbie Chappel, RN

PTSF Staff Liaison: [Gabrielle Wenger](#), RHIT, CPC, CAISS, CSTR, Trauma Registry Specialist

The Trauma Registry Committee and PTSF Board of Directors approved the following changes to PTOS. These changes are effective January 1, 2025, and will be reflected in the 2025 PTOS Manual. Note, changes #2 and #3 below will be included in the TraumaHQ software at go-live (September 9, 2024).

1. REVISION – Inclusion Criteria – Patients who are discharged directly from the ED to the OR for the treatment of a traumatic injury are to be included in PTOS.
2. ADDITION – EtCO2 to be added as PTOS data elements (Prehospital, Referring Facility, Interhospital Transport, and Clinical/On Admission)
3. ADDITION – Oxygen Saturation and Supplemental Oxygen to be added as PTOS data elements (Prehospital, Referring Facility, and Interhospital Transport)

STANDARDS COMMITTEE



Board Committee Chair: Patrick Kim, MD

Committee Vice Chair: Mike Taramelli, RN

PTSF Staff Liaison: [Darlene Gondell](#), MSN, RN, CCRN-K, CNRN, TCRN, Director of Accreditation

The Standards Committee and PTSF Board of Directors approved the following changes and clarifications to the Standards of Accreditation.

Standard 10: Physicians

- Clarified the requirements for a Level I-II Pediatric Trauma Center's emergency department (ED) physicians. Physicians must be board certified or board eligible in emergency medicine or pediatric emergency medicine. Physicians who completed primary training prior to 2016 and are board certified in a specialty other than emergency medicine or pediatric emergency medicine may participate in trauma care. This change was communicated previously in a Board Update and in the Standards of Accreditation Change Log but was not clear within the Standard.
 - Expected compliance remains by 6.1.25.
- Clarified the requirements for Level IV Trauma Center's general surgery if utilized as a trauma service.
 - General surgeons must be present in the ED for major resuscitations and at the bedside of the patients with highest-level trauma activations within 30 minutes from patient arrival if the hospital has defined general surgery participation as being involved in trauma activations. This provision must be included in an institutional policy.
 - General surgeons must be present in the operating room for surgical procedures related to their specialty if the hospital has defined general surgery participation as being involved in operative interventions beyond wound management. This provision must be included in an institutional policy.
 - This is a clarification, therefore effective immediately.

Standard 19: Intensive Care Unit

- Clarified that in intensive care units at Adult Level I-III and Pediatric Level I-II Trauma Centers, trauma patients must be admitted to, or evaluated by, a surgical service. Non-surgical specialists should be consulted as necessary; however, it is recommended the trauma service retain care of the critically ill trauma patient until all acute traumatic issues are resolved. Decisions to admit a trauma patient to a non-surgical specialist should involve collaboration with the trauma surgeon, and the trauma service should remain involved in the care of the critically ill trauma patient until all acute traumatic issues have been resolved. Additionally, the word primary is removed when referring to the admitting trauma surgeon/service.
 - This is a clarification, therefore effective immediately.

The revised Standards of Accreditation will be available on the PTSF web site (dated 8.15.2024) with additional details. Please contact Darlene Gondell at dgondell@ptsf.org with any questions or comments. Requests for Standards Committee topic discussion (for example, suggested new standard or clarification of current standard) should be submitted via this [form](#).

POLICY AND PROCEDURE COMMITTEE



Board Committee Chair: Jo Ann Miller, MSN, FNP-C, CCRN, TCRN

PTSF Staff Liaison: [Courtney Moraites](#), MPA

The Policy and Procedure Committee and the PTSF Board of Directors voted to update the following policies due to the PTSF's transition to TraumaHQ powered by IQVIA™

- [Policy AC-130: Process for Becoming an Accredited Trauma Center](#)
- [Policy TR-100: Timeliness of Submission to TraumaHQ PIPS Central Site](#)
- [Policy TR-110: Timeliness of Submission to the Central Site](#)

The Policy and Procedure Committee and the PTSF Board of Directors also voted to clarify existing language and timelines in [Accreditation Policy AC-105: Applying for a Variance from a Standard](#). Additional guidance is now provided for a variance that requires a periodic report submission and for trauma centers that must change the alternative plan outlined in the variance request.

EDUCATION

JOIN US AT THE PTSF ANNUAL FALL CONFERENCE OCTOBER 15 AND 16, 2024!

Location: Sheraton Harrisburg Hershey, 4650 Lindle Road, Harrisburg, PA. Find out more [HERE](#).

- **Special Features:**
 - Day One
 - PTSF and Pina Templeton Injury Prevention Competitions
 - Go to: [2024 PTSF Research Competition website](#) for more information on how to apply.
 - Committee meetings
 - Trauma education
 - PATNAC and PACOT Meetings
 - Reception
 - Day Two
 - 15th Annual Major John P. Pryor Memorial Lecture featuring John Holcomb, MD, FACS
 - PaCOT Resident Paper Competition: Submissions are being accepted until September 2. The submissions should be original work that is not published. Please email Denise Torres dmtorres@geisinger.edu and cc Danielle Parker dparker2@geisinger.edu with your abstract. You will be notified by 9/23 if your abstract is accepted. Medical students and fellows are also welcome to submit abstracts, but they will not be eligible to win the competition as it is centered around residents. The top two winners of the competition will go on to compete in the Region III competition, which is usually the first or second week of December.
 - IQVIA Software Transition Education
 - Promoting Firearm Safety Inside and Outside the Trauma Center. Lunch Session hosted by CeaseFirePA.
- The ATS Injury Prevention Professionals Course will be conducted both days as a separate track requiring separate registration. An overview of the course can be found at: <https://www.amtrauma.org/page/InjuryPrevention>
- Sponsor and Exhibitor opportunities will be open through October 1, 2024. Register at: [PTSF Annual Conference Exhibitor Registration](#) — Questions? — Contact Courtney Moraites at cmoraites@ptsf.org
- Registration for the Conference and ATS Injury Prevention Professionals Course will commence by June 5. Register at <https://ptsf.knowledgeconnex.com/>

2024 STATE AND NATIONAL CONFERENCES

- September 11-14 — [AAST](#) - Las Vegas, NV
- Sept 29-October 2 - [American College of Emergency Physicians \(ACEP\) Scientific Assembly](#) - Las Vegas, NV.
- **October 15 and 16 - [PTSF Annual Statewide Conference](#)**: Sheraton Harrisburg Hershey, Harrisburg PA.
- October 19-22— [ACS Clinical Congress with COT Meetings](#)— San Francisco, CA.
- November 12-14 — [ACS TQIP Annual Conference](#), Denver, CO.

COMMUNICATIONS

PTSF DIRECTORY

PTSF maintains a directory for Accredited Trauma Centers and hospitals pursuing accreditation. The directory is distributed twice each year to all trauma program managers in January and July. Please submit any changes for your hospital's directory page as soon as they occur to [Courtney Moraites](#), PTSF Accreditation Coordinator.

COMMUNICATIONS TO PTSF

In lieu of paper mail, we encourage emailing all communications to the appropriate PTSF staff. Exceptions include payments which should be mailed to: **Pennsylvania Trauma Systems Foundation, 275 Cumberland Parkway, #234, Mechanicsburg, PA 17055.**