

# PTSF Board of Directors Update December 2022

Welcome to the December 2022 PTSF Board Update which highlights the latest news from the PTSF Board of Directors and staff. As we approach the end of 2022, we applaud the efforts of all our trauma centers and the many partners who work tirelessly every minute of every day in the care of injured patients. Wishing you a happy and healthy holiday and New Year!

## HAPPY HOLIDAYS FROM THE 2022 PTSF BOARD OF DIRECTORS



Front row left to Right: Henry Boateng, Vice Chair, Chuck Barbera, Chair, Doug Hock, Treasurer  
 2<sup>nd</sup> row: Erin Pica, Debbie Chappel, Denise Torres, Meg Ashton  
 3<sup>rd</sup> row: Joe Sawyer, Jack Jallo, Clarissa Freeman (Sen Haywood Designee), Doug Kupas  
 Last row: Pat Kim, Barbara Gaines, Jo Ann Miller

## ...AND PTSF STAFF!

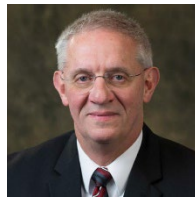


Front row left to Right: Dor Adams, Stephanie Radzevick, Lyndsey Diehl, Juliet Altenburg, Rebecca Geyer  
 Back Row: Darlene Gondell, Kristen DiFiore, Amy Krichten, Anna Over, Courtney Moraites, Gabrielle Wenger

### THANK YOU OUTGOING PTSF BOARD MEMBERS!

December 8<sup>th</sup> marked the last PTSF Board Meeting for three PTSF Board Members Greg Frailey DO, Jack Jallo MD and Doug Kupas, MD. Dr. Jallo served on the PTSF Board of Directors for 9 years and represented the PA Medical Society and PA Neurosurgical Society. He is the Director for the Division of Neurotrauma and Critical Care for the Department of Neurological Surgery at Thomas Jefferson University. He is also Vice Chairman for Academic Services for the Department of Neurological surgery at TJU. Dr. Frailey represented the Pennsylvania Emergency Health Services Council (PEHSC) on the PTSF Board and served for 11 years. Dr. Frailey was an Emergency Medicine Physician at UPMC Williamsport and served as both the Medical Director for Prehospital Services and Associate Medical Director for Emergency Services for Susquehanna Health. He recently retired from his position at UPMC but continues to support the work of PEHSC on the Medical Advisory Council. Dr. Kupas served on the PTSF Board since 2011 as a Designee for the Secretary of the PA Department of Health. He brought a wealth of expertise to Board discussions by virtue of the role he occupied for over 22 years as the PA Commonwealth Medical Director, and as a statewide and national leader dedicated to EMS.

We thank all three board members for sharing their time and expertise with us. They will be greatly missed!



Gregory Frailey, DO, FACOEP    Jack Jallo, MD, PhD, FACS    Douglas Kupas, MD, FAEMS, FACEP

### WELCOME NEW PTSF BOARD MEMBERS FOR 2023!

To replace the vacating board seats of Dr. Frailey and Dr. Jallo due to expired term limits, their nominating organizations submitted candidates to the PTSF Nominating Committee for consideration and later were approved by the full PTSF Board for a three-year term. We are happy to welcome Dr. Philip Villanueva and Dr. Jeffrey Kuklinski in 2023! To read a full listing of PTSF Board Members go to: <https://www.ptsf.org/category/board-members/>



#### PHILIP A. VILLANUEVA, MD

Director, Neurotrauma and Critical Care, Temple University Hospital  
Professor, Clinical Neurosurgery, Lewis Katz School of Medicine at Temple University  
Represents Pennsylvania Medical Society and Pennsylvania Neurosurgical Society on the PTSF Board  
Read more at: <https://medicine.temple.edu/philip-villanueva>



#### JEFFREY M. KUKLINSKI, DO, MBE, CMTE

Chief, Division of Emergency Medical Services, Lehigh Valley Health Network  
Represents the Pennsylvania Emergency Health Services Council on the PTSF Board  
Read more at: <https://www.lvhn.org/doctors/jeffrey-kuklinski>

## TECHNOLOGY & TRAUMA REGISTRY UPDATES

[Lyndsey Diehl](#), RHIA, CHDA, CSTR, Director of Trauma Registry

### 2023 ESO Annual Update

ESO recently communicated to PTSF that the 2023 Annual Update will be delayed. ESO expects the rollout of the 2023 software update to begin on **April 15, 2022**. PTSF fully understands the severe consequences of this delay on trauma programs, and we will do everything possible to assist PA trauma centers.

In the meantime, PTSF staff recommends abstracting patients with 2023 admission dates within the 2022 software until the 2023 software is installed. Also, do not delay submission of any 2023 records to the PTSF. Once the 2023 software is installed, updates will be required to be made within 2023 records that were originally abstracted in the 2022 software. PTSF will be providing an educational webinar informing registrars of the changes that need to occur. Once these 2023 records are updated within the 2023 software, they should be reclosed and resubmitted to the PTSF. Note, resubmissions do NOT impact timeliness of submission.

The PTSF Board of Directors is aware of this situation and understands the impact. Options such as waiving TR-110 – Timeliness of Submission to the Central Site will be considered in 2023. PTSF staff will continue to update PA Trauma Centers with any new information regarding the 2023 Annual Update.

### 2023 PTOS Manual & Additional Resources

Due to the delay of the 2023 software rollout, distribution of the 2023 PTOS Manual is subsequently delayed. PTSF staff will distribute the 2023 PTOS Manual and the associated additional resources as soon as possible. Please watch your email inboxes for further information.

### DocuSign Agreements

As a best practice, the Pennsylvania Trauma Systems Foundation routinely reviews its privacy practices. As part of this effort, and in furtherance of PTSF's commitment to protecting the privacy and security of data submitted by trauma centers, PTSF has made updates to agreements associated with our data security processes.

All PA pursuing and accredited trauma centers should have received an email from DocuSign. This email will provide you with access to the documents your center is required to sign and submit back to PTSF. There will also be a cover letter summarizing changes that were made to any associated documents. Within DocuSign, you will be able to "reassign" the documents to whomever is the appropriate reviewer and/or signer at your facility. ***If you have not received an email from DocuSign, please contact [Lyndsey](#).***

Please review and return these documents ***as soon as possible***. PTSF is unable to implement our updated data distribution process until all required documents are fully executed. Do not hesitate to contact Lyndsey with any questions you may have. PTSF thanks you for your time and cooperation!

### PTOS Quarterly Reports

Due to the extensiveness of technical issues experienced throughout 2022, there will be a delay in the release of PTOS quarterly reports for the remainder of 2022 and potentially into 2023. Accredited PA Trauma Centers can expect Q2 2022 Quarterly Reports to be distributed within the next few weeks. PTSF staff is working as quickly and efficiently as possible! Thank you for your patience!

## REMINDER: Resources Posted to PTSF Web Portal

The homepage of the [PTSF Web Portal](#) has been updated with new resources!

1. Policy TO-100 and Taxonomy Educational Webinar (mp4 and pdf)
2. PA V5 Interface Best Practices
3. PA CV4 TQIP File Generation Process

Resources such as the *PTOS Manual* and *Outcomes Manual* have also been transitioned from the PTSF website to the Web Portal. PTSF staff will now be updating the home page of the Web Portal regularly to keep you informed of all important information and provide you with educational resources related to accreditation, the trauma registry, and performance improvement.

## ESO Customer Support Reminders

ESO Support is available **7 a.m.-7 p.m. CT, Monday-Friday**. For high priority items please call into ESO's Support line at **866-766- 9471 (select option 3)** to connect with a registry technical support representative. If you are not directly connected to a representative, please leave a voicemail and ESO Support will call you back **within one hour**. For lower priority items, place a support ticket by emailing ESO Support at [support.ptsf@eso.com](mailto:support.ptsf@eso.com).

PTSF staff continues to advocate on behalf of PA Trauma centers when issues regarding ESO customer support arise. Please continue to copy Lyndsey ([ldiehl@ptsf.org](mailto:ldiehl@ptsf.org)) on support tickets submitted to ESO Support and provide the assigned case #. This will provide PTSF with the information needed to discuss any concerns with ESO staff.

## COMMITTEE UPDATES

### STANDARDS COMMITTEE

Board Committee Chair: Patrick Kim, MD

PTSF Staff Liaison: [Darlene Gondell](#), MSN, RN, CCRN-K, CNRN, TCRN, Manager of Accreditation

The Standards Committee and the PTSF Board of Directors approved the following changes and clarifications to the Adult Level I-III and Pediatric Level I-II Standards of Accreditation based on the ongoing Standards Committee Gap Analysis of the American College of Surgeons Resources for Optimal Care of the Injured Patient, 2022 version.

#### Standard 1: Commitment

- Updated wording of the minimum criteria for the highest-level trauma activation. Specifically simplified the criteria for GCS to only <9 without additional details and simplified to transfer patient with ongoing blood transfusion.
  - Effective immediately
- Added a recommended method for involvement in state and regional trauma system planning, development, and operation: Participate in media and legislative education to promote and develop trauma systems.

#### Standard 2: Capacity & Ability

- Revised the Diversion Standard.
  - Revised the maximum amount of diversion hours per year, decreasing to 400 hours.
  - Added that the hospital must have a trauma diversion protocol approved by the TPMD.
  - Simplified the definition of diversion to the time during which the trauma center is not accepting trauma patients from the scene or via interfacility transfer

- Expected compliance by 1.1.24

### Standard 6: Performance Improvement & Patient Safety (PIPS) Program

- Clarified the expectation for hospitals to provide feedback to EMS and referring providers.
  - Review and feedback to EMS agencies must include transportation, transfer, accuracy of triage and clinical care.
  - Review and feedback to referring providers must include care and outcomes of their patients and any potential opportunities for improvement in initial care.
  - Effective immediately

### Standard 10: Physicians

- Clarified the Trauma Surgery/General Surgery Standard.
  - Clarified that general surgeons who are involved in the care of trauma patients must have privileges in general surgery (Adult Level I-III) or general and/or pediatric surgery (Pediatric Level I-II).
  - Clarified that residents' response to highest level trauma activations does not count toward the attending surgeon's response expectation.
  - Expected compliance by 1.1.24

The revised Standards of Accreditation will be available on the PTSF website (dated 1.1.2023) with additional details. Please contact Darlene Gondell at [dgondell@ptsf.org](mailto:dgondell@ptsf.org) with any questions or comments. Requests for Standards Committee topic discussion (for example, suggested new standard or clarification of current standard) should be submitted via this [form](#).

## PIPS COMMITTEE

PTSF Staff Liaison: [Rebecca Geyer](#), MSN, RN, TCRN, Director of Performance Improvement

November 7<sup>th</sup> marked the last PIPS Committee for the year, and the last one with Committee chair, Dr. Richard Lopez. Dr. Lopez has served as PIPS Chair for the past three years and served an additional three years as the PIPS Committee vice chair prior to that time. Dr. Lopez is also the Trauma Program Medical Director at Geisinger Wyoming Valley. Kim Shoff (WellSpan York), who has been the PIPS Committee vice chair will now step into the PIPS Committee chair position, and Leda Heidenreich (UPMC Mercy) will step into the PIPS vice chair position. We are so appreciative of Dr. Lopez's leadership and look forward to working with Kim and Leda in the coming years.

## OUTCOMES COMMITTEE

PTSF Staff Liaison: [Rebecca Geyer](#), MSN, RN, TCRN, Director of Performance Improvement

November 3<sup>rd</sup> marked the last Outcomes Committee for the year, and the last one with Committee chair, Dr. Denise Torres. Dr. Torres has served as the Outcomes Chair and on the leadership team for the PA-TQIP Collaborative since 2016! We owe so much of the structure and processes to Dr. Torres' leadership over the past few years. Jill Volgraf, who has been the Outcomes Committee vice chair will now step into the Outcomes Committee chair position, and Dr. Raquel Forsythe will step into the Outcomes vice chair position.

## TRAUMA REGISTRY COMMITTEE

Board Committee Chair: Deborah Chappel, MSN, RN, CCRN-K

PTSF Staff Liaison: [Gabrielle Wenger](#) RHIT, CPC, CAISS, CSTR

During the 2022 Fall Conference, a detailed review of all changes to PTOS/Collector for 2023 admissions was presented.

A copy of the slides can be accessed on the homepage of the PTSF Web Portal at: <https://ptsf.centraisiteportal.com/> under Collector/Cv4 Additional Resources. Contact Gabrielle Wenger with any questions!

The next Trauma Registry Committee meeting will be held in early 2023. Please send any requests for discussion to Gabrielle Wenger.

### POLICY AND PROCEDURE COMMITTEE

Board Committee Chair: Jo Ann Miller, MSN, FNP-C, CCRN, TCRN

PTSF Staff Liaison: [Anna Over](#), MSN, RN, TCRN, EMT-I

The following policies and documents were updated to reflect current practices and procedures more accurately:

1. [AC-137](#) – Accreditation Guidelines and Continuum for Board Members
2. [AC-139](#) – Level Four Trauma Center Mid-Cycle Panel Review
3. 2023 Education Fee Schedule (now re-named [2023 PTSF Educational Offerings](#))
4. [TR-106](#) – Trauma Registry Educational Visits

Trauma Registry Policy [TR-106](#) was also revised to include a new requirement, outlined in a new section called “Trauma Log”, effective January 1, 2023. This states a trauma log must be maintained for every record entered into the trauma registry. Additional details, related to the contents and format of the log, can be found within the policy. If after reading the policy you have additional questions, please email [Lyndsey Diehl](#).

### PA-TQIP COLLABORATIVE

PACOT Representatives: Dr. Denise Torres, Dr. Russell Dumire and Dr. Raquel Forsythe

PATNAC Representatives: Jill Volgraf and Anthony Martin

PTSF Staff Liaisons: Rebecca Geyer and Gabrielle Wenger

The PA-TQIP Collaborative has worked to incorporate the new VTE algorithm for Spinal Column injured patients into the original VTE Best Practice Guideline document that was created by the PA-TQIP Collaborative in 2020. The updated VTE BPG can be accessed [here](#) on the PTSF website. Dr. Russell Dumire presented the Collaborative’s work on this project at the 2022 TQIP Conference in Phoenix, Arizona this past weekend, as part of the PI break-out sessions. Although his presentation won’t be available to virtual attendees, most other sessions from the TQIP conference will be available on-demand through their website in January.

The PA-TQIP Collaborative also met in-person for all PA trauma center staff that were on-site in Phoenix. As has been the topic of conversation at many collaborative meetings over the past year, *Unplanned Visit to the Operating Room* was a major topic at both the PA-TQIP Collaborative meeting and at TQIP. If you haven’t heard yet, Dr. Avery Nathens announced that the definition for this hospital event will remain, but it will be excluded from major hospital events in future TQIP reports.

### PTSF COMMITTEE FINALIZATION

Thank you Trauma Program Managers for responding to the PTSF Committee Interest Survey Monkey distributed in November. Next steps are that PTSF staff committee liaisons will be sharing results with the Chairs of each committee, drafting recommendations for final approval by the PTSF Board Chair. PTSF incorporates principles of Diversity, Equity, and Inclusion in its practices assuring diverse membership with considerations for trauma center level, trauma center locale, skill set, professional background, and the presence of active participation. We hope to finalize committee membership by the end of January.

## EDUCATION AND COMMUNICATIONS

### THE TRAUMA TERTIARY SURVEY

The PTSF Level III/IV Workgroup recently welcomed Dr. Chuck Bendas, Surgical Intensivist and Traumatologist from the St. Luke's University Health Network, for a presentation titled "The Trauma Tertiary Survey." The presentation discussed the purpose and importance of the trauma tertiary survey, how to properly conduct and document the survey, as well as other program and quality improvement that pair well with the tertiary survey process. This education is now available on the [PTSF Knowledge Connex](#) platform for all level trauma centers to view. Thank you Dr. Bendas for sharing your expertise and knowledge with our state!

### PI PART 1: THEORY & OVERVIEW – **NEW REQUIREMENT!**

The PTSF Board of Directors recently updated the document entitled "PTSF Educational Offerings" (which can be accessed [here](#)). The Board has now required PI Part 1: Theory & Overview as a required PI course for all new TPMs and PICs. This course is required for those new to their role and is required within their first year of hire. The course is also beneficial for other roles that work within Trauma PI. The course is approximately 90 minutes long and can be viewed at your convenience online. Registration is through KnowledgeConnex and can be accessed [here](#). It is password protected, so please contact Rebecca Geyer ([rgeyer@ptsf.org](mailto:rgeyer@ptsf.org)) for the password to access this course. Instructions on how to register on KnowledgeConnex can be found [here](#). If you prefer live education, this same course can be provided directly by Rebecca Geyer in a virtual format.

### 2023 STATE AND NATIONAL CONFERENCES

- January 17-21 – EAST, Lake Buena Vista, Florida
- March 6-12 – ACS COT Meeting, Chicago, Illinois
- March 29-31 – Society of Trauma Nurses, Denver, Colorado
- April 25-26 – American Trauma Society – PA Division, Kalahari Resort, Pocono Manor PA
- May 22-25, 2022 – AACN, Philadelphia, PA
- September 4-8 – PEHSC, VIRTUAL
- September 22--23 – AAST, Anaheim, California
- **October 18-20 – Pennsylvania Trauma Systems Foundation (PTSF) Annual Conference & Meeting, Harrisburg PA**
- October 9-12, 2023 – American College of Emergency Physicians (ACEP) Scientific Assembly, Philadelphia PA
- October 16-20, 2022 – ACS Annual Meeting – Clinical Congress, Boston, Massachusetts.

### PTSF DIRECTORY

PTSF maintains a directory for Accredited Trauma Centers and hospitals pursuing accreditation. The directory is distributed twice each year, to all trauma programs, in January and July. Please submit any changes for your hospital's directory page as soon as they occur to [Courtney Moraites](#), PTSF Accreditation Coordinator.

### PTSF COMMUNICATIONS FROM HOSPITALS

In lieu of paper mail we encourage hospitals to **email all communications** to the appropriate PTSF staff person. Exceptions include trauma center payments which should be mailed to:

**Pennsylvania Trauma Systems Foundation  
275 Cumberland Parkway, #234  
Mechanicsburg, PA 1705**